

The James Foundation

Background

To comply with charity legislation, The James Foundation operates under the Charity Commission's '[know your beneficiaries](#)' principle.

Charitable objectives

This means that we set criteria to define who might be eligible to access the services that we provide under our charitable objects, which are:

'To raise awareness, understanding, and improve support for parents, including access to support. We aim to provide vital bereavement baby equipment, funding towards babies funerals, Paediatric first aid for parents, memorial trees in various counties and a monthly bereavement coffee morning in our local community centre, these will be available to anyone affected by baby loss following miscarriage, stillbirth, and neonatal death'.

Meanings

The Trustees have determined the following meanings for the purposes of determining which person qualifies for applying to access our services under our charitable objects:

- **Miscarriage** - means a spontaneous loss of pregnancy before **24 weeks gestation**
- **Stillbirth** - means born sleeping at or after **24 weeks gestation**
- **Neonatal** - means from **birth to 28 days old**

Applications and evidence

We appreciate that determining which applicants might or might not qualify for our support, particularly at a time of grief, stress and anxiety, requires sensitive management and compassionate conversations to secure the necessary evidence in order to protect our charitable funds from fraud or misappropriation and to ensure that we comply with charity legislation.

Signposting

Where applicants do not meet our criteria, or cannot evidence that they do, or when there are insufficient funds to support their application, we will try our best to signpost to an organisation that can provide support.

Decisions

The Trustees retain discretion to determine what support we can provide to our beneficiaries, should an applicant believe that their circumstances or needs do not meet the pre-defined criteria. In making their determination, Trustees will also be mindful of the charity's available resources, which may constrain who we can support, or what level of support we are able to provide.

The Trustees' decision will be final in all applications.

Appeals

There is no process for appeal.

How we use and manage your information

Please see our Privacy Notice for Beneficiaries at: [ADD LINK FOR 'NOTICE FOR BENEFICIARIES'](#)

Reviewed 19/04/2026 - Annually